

**Amendments to the Claims:**

This listing of claims will replace all prior versions and listings of claims in the instant application:

**Listing of Claims:**

1. (Currently Amended) A method for remotely requesting information or services from a remote service server through a personal computing system, the method comprising the steps of:

receiving, in the personal computing system, a telephone call from a user registered with the personal computing system, wherein the user is remotely located from the personal computing system, wherein the personal computing system is personal to the user and ~~does not provide paid services to the user~~ does not pay for services provided by the personal computing system, wherein the personal computing system does not exercise administrative control over a plurality of clients, and wherein the personal computing system functions as a client with respect to the remote service server;

receiving a user spoken utterance over the telephone call;

speech recognizing the user spoken utterance to determine a request for information or a service;

formatting an electronic message according to the request; and

sending the electronic message over a communications network to the remote service server;

receiving content in the personal computing system from the remote service server;

converting the content to speech audio in the personal computing system; and

playing the audio to the user over the telephone call.

2. (Previously Presented) The method of claim 1, wherein said formatting step comprising building an electronic message to be sent over the Internet.

3. (Cancelled).

4. (Original) The method of claim 1, wherein the request is a request to send an electronic mail, said method further comprising the steps of:

receiving at least one additional user spoken utterance; and

converting the at least one additional user spoken utterance to text, wherein said formatting step builds an electronic mail to be sent in said sending step and includes the speech recognized text in the electronic mail.

5. (Original) The method of claim 1, wherein the request is a request to send an instant message, said method further comprising the steps of:

receiving at least one additional user spoken utterance; and

converting the at least one additional user spoken utterance to text, wherein said formatting step builds an instant message to be sent in said sending step and includes the speech recognized text in the instant message.

6-20. (Cancelled).